



# HillsGovHub

## User Guide

### Inspections



**Hillsborough**  
**County Florida**

SM

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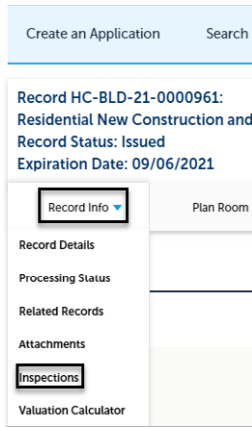
# Inspections

## Schedule Inspections

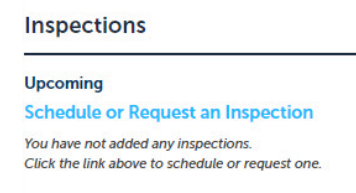
- 1) Log in to the [portal](#).  
**Please Note:** To schedule inspections you must log in.
- 2) Enter the search criteria in the **Search** box located at the top right-hand side of the page and select the green magnifying glass or select 'Enter' on your keyboard.



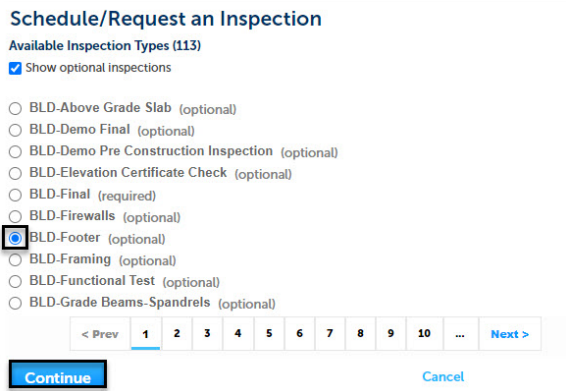
- 3) Select **Inspections** from the **Record Info** menu option.



- 4) Select **Schedule or Request an Inspection**.

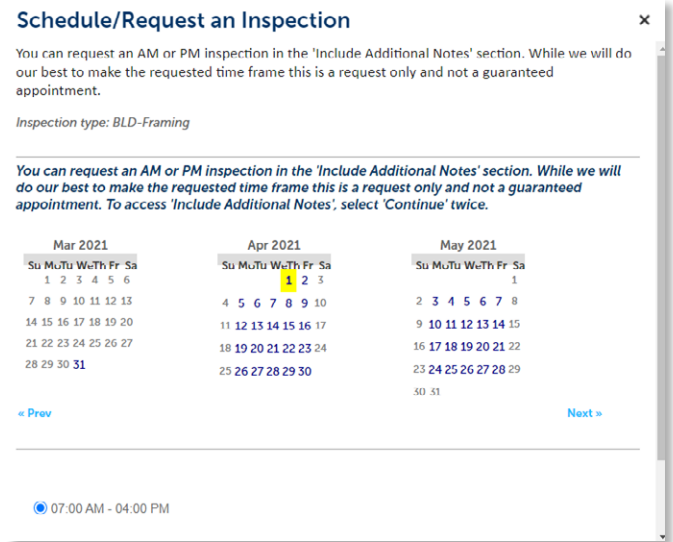


- 5) Select the applicable inspection(s) from the list by selecting the radio button next to the inspection type and select **Continue**.



Prefix	Prefix Discipline
BLD	Building
DOH	Department of Health
ELE	Electrical
EZE	Engineering
FIR	Fire
GEN	General
LAL	Land Alteration Landscaping
MEC	Mechanical
PLB	Plumbing
ROW	Right-of-Way
ROF	Roof
TTC	Temporary Traffic Control
TRP	Transportation
UTL	Utilities
VRT	Virtual Inspection
ZON	Zoning

- 6) Select the inspection date, select the radio button next to '07:00 AM - 04:00 PM', and select **Continue**.



**Please note:** You can request an AM or PM inspection in the **Include Additional Notes** section. While we will do our best to make the requested time frame this is a request only and not a guaranteed appointment. To access **Include Additional Notes**, select **Continue** twice.

- 7) Select **Change Contact** to update the contact listed and select **Continue**.

**Schedule/Request an Inspection**

Contact

**Change Contact**

Select an existing contact

Specify another person (for this inspection only)

\* First Name Middle Name \* Last Name

\* Phone Number

**Submit** Cancel

- 3) Select the inspection and select **Reschedule** from the **Actions** drop down.

12/18/2020 at 07:00 AM Scheduled BLD-Footer (19522)

Inspector: [redacted]

**Actions**

- View Details
- Reschedule**
- Cancel

- 4) Select the inspection date, select the radio button next to '07:00 AM - 04:00 PM', and select **Continue**.

**Schedule/Request an Inspection**

You can request an AM or PM inspection in the 'Include Additional Notes' section. While we will do our best to make the requested time frame this is a request only and not a guaranteed appointment.

Inspection type: BLD-Framing

You can request an AM or PM inspection in the 'Include Additional Notes' section. While we will do our best to make the requested time frame this is a request only and not a guaranteed appointment. To access 'Include Additional Notes', select 'Continue' twice.

Mar 2021	Apr 2021	May 2021
Su Mo Tu We Th Fr Sa	Su Mo Tu We Th Fr Sa	Su Mo Tu We Th Fr Sa
1 2 3 4 5 6	1 2 3	1
7 8 9 10 11 12 13	4 5 6 7 8 9 10	2 3 4 5 6 7 8
14 15 16 17 18 19 20	11 12 13 14 15 16 17	9 10 11 12 13 14 15
21 22 23 24 25 26 27	18 19 20 21 22 23 24	16 17 18 19 20 21 22
28 29 30 31	25 26 27 28 29 30	23 24 25 26 27 28 29
		30 31

◀ Prev Next ▶

07:00 AM - 04:00 PM

- 8) Select **Include Additional Notes** to add notes such as AM/PM inspection requests, gate codes for the inspector, confirm the information and select **Finish** to schedule the inspection or **Cancel** to cancel the request.

**Schedule/Request an Inspection**

You can request an AM or PM inspection in the 'Include Additional Notes' section. While we will do our best to make the requested time frame this is a request only and not a guaranteed appointment.

**Confirm Your Selection**

If you were not prompted to select the date for your Fire, Utilities, or Natural Resources inspection, your inspection request is under review. You will be notified when the inspection has been scheduled.

BLD - Framing  
4/1/2021 7:00 AM  
1039 S 50th St  
Tampa 33619  
Melissa Willingham (813) 276-2272

**Include Additional Notes**

**Finish** Back Cancel

**Please note:** You can request an AM or PM inspection in the **Include Additional Notes** section. While we will do our best to make the requested time frame this is a request only and not a guaranteed appointment. To access **Include Additional Notes**, select **Continue** twice.

- 5) Select **Change Contact** to update the contact listed and select **Continue**.

**Schedule/Request an Inspection**

Contact

**Change Contact**

Select an existing contact

Specify another person (for this inspection only)

\* First Name Middle Name \* Last Name

\* Phone Number

**Submit** Cancel

## Reschedule an Inspection

- 1) Enter the search criteria in the **Search** box located at the top right-hand side of the page and select the green magnifying glass or select 'Enter' on your keyboard.



- 2) Select **Inspections** from the **Record Info** menu option.

Create an Application Search

**Record HC-BLD-21-0000961:**  
Residential New Construction and  
Record Status: Issued  
Expiration Date: 09/06/2021

**Record Info** Plan Room

Record Details

Processing Status

Related Records

Attachments

**Inspections**

Valuation Calculator

- 6) Select **Include Additional Notes** to add notes such as AM/PM inspection requests, gate codes for the inspector, confirm the information and select **Finish** to schedule the inspection or **Cancel** to cancel the request.

**Schedule/Request an Inspection**

You can request an AM or PM inspection in the 'Include Additional Notes' section. While we will do our best to make the requested time frame this is a request only and not a guaranteed appointment.

**Confirm Your Selection**

If you were not prompted to select the date for your Fire, Utilities, or Natural Resources inspection, your inspection request is under review. You will be notified when the inspection has been scheduled.

BLD - Framing  
4/1/2021 7:00 AM  
1039 S 50th St  
Tampa 33619  
Melissa Willingham (813) 276-2272

**Include Additional Notes**

## Cancel an Inspection

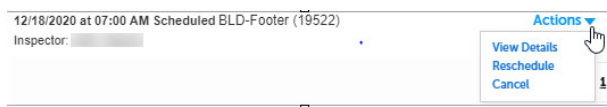
- 1) Enter the search criteria in the **Search** box located at the top right-hand side of the page and select the green magnifying glass or select 'Enter' on your keyboard.



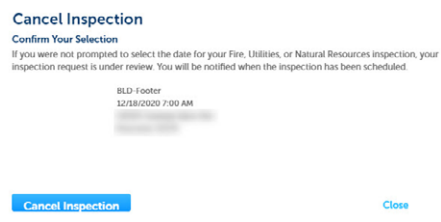
- 2) Select **Inspections** from the **Record Info** menu option.



- 3) Select the inspection and select **Cancel** from the **Actions** drop down.



- 4) Select **Cancel Inspection**.



## Text Inspection Requests

### Schedule an Inspection

- 1) Text **S** or **Schedule** to (844) 529-6141.
- 2) You will receive an automated response from the system with your available options. Text your response to the onscreen prompts to schedule your inspection. When entering your permit number, ensure that you enter all letters and numbers, excluding dashes and spaces. A [list of inspection codes](#) is available.

### Reschedule an Inspection

- 1) Text **Rechedule** to (844) 529-6141.  
**Note:** Same day rescheduling is only available until 8:30 AM

- 2) You will receive an automated response from the system with your available options. Text your response to the onscreen prompts to reschedule your inspection. When entering your permit number, ensure that you enter all letters and numbers, excluding dashes and spaces.

## Cancel an Inspection

- 1) Text **C** or **Cancel** to (844) 529-6141.  
**Note:** Same day cancellations are only available until 8:30 AM
- 2) You will receive an automated response from the system with your available options. Text your response to the onscreen prompts to cancel your inspection. When entering your permit number, ensure that you enter all letters and numbers, excluding dashes and spaces.

## View Inspection Results

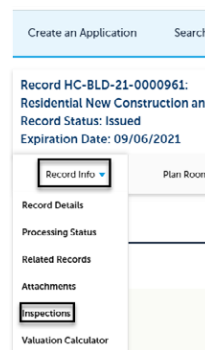
- 1) Text **R** or **Results** to (844) 529-6141.
- 2) You will receive an automated response from the system with your available options. Text your response to the onscreen prompts to view your inspection results. When entering your permit number, ensure that you enter all letters and numbers, excluding dashes and spaces. To view details of the results, enter the code listed of the completed inspection.

## Request and Submit a Virtual Inspection

- 1) Log in to the [portal](#).  
**Please Note:** To schedule inspections you must log in.
- 2) Enter the search criteria in the **Search** box located at the top right-hand side of the page and select the green magnifying glass or select 'Enter' on your keyboard. You may also select from the **My Records** tab.

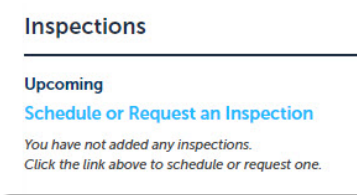


- 3) Select **Inspections** from the **Record Info** menu option.

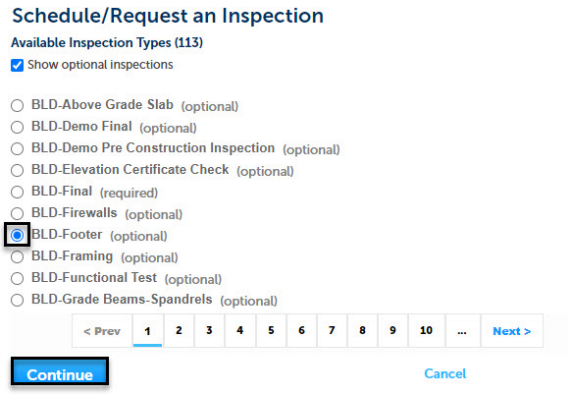




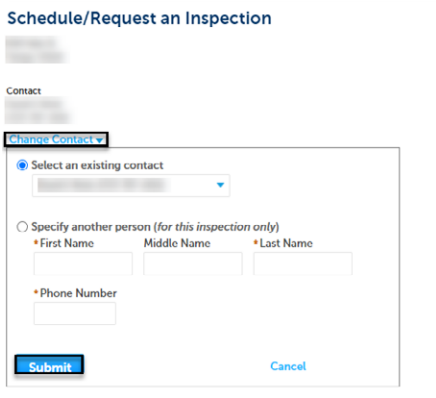
4) Select **Schedule or Request an Inspection**.



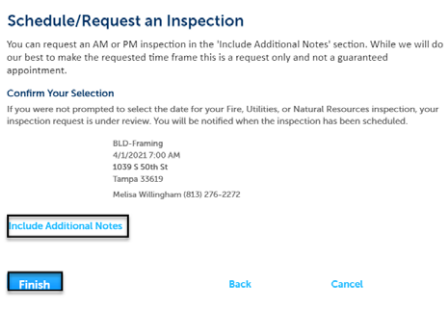
5) Select the applicable virtual inspection(s) from the list by selecting the radio button next to the inspection type and select **Continue**.



6) Select **Change Contact** to update the contact listed and select **Continue**.

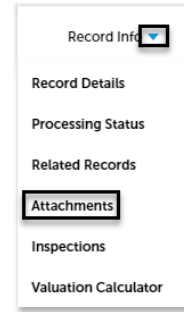


7) Select **Include Additional Notes** to add notes if necessary and select **Finish** to schedule the inspection or **Cancel** to cancel the request.



8) Gather all necessary photos/videos/documents as noted in the [checklist of inspection requirements](#) for the selected inspection.

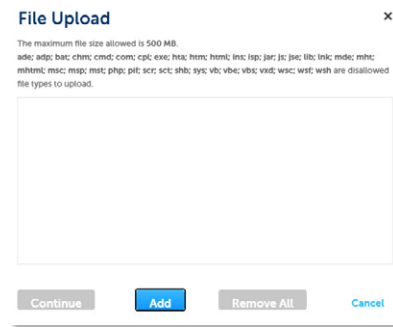
9) Select **Record Info** and select **Attachments**.



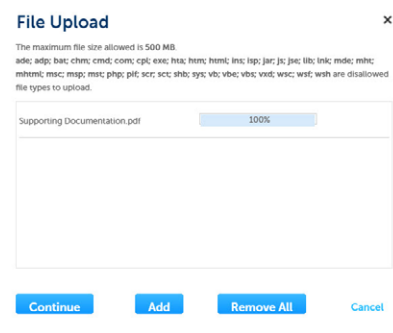
10) Select **Add** in the **Attachment** section to add required documents.



11) Select **Add, Browse for file**, and select **Open**.



12) Select **Continue** once the file upload is complete.



13) Select the appropriate Virtual Inspection document **Type** from the drop-down list, enter a description, and select **Save**. Repeat for each document added.

