

## Hillsborough County

### Notice Under the Americans with Disabilities Act (ADA)

In accordance with the requirements of Title II of the ADA of 1990, Hillsborough County will not discriminate against qualified individuals with disabilities on the basis of disability in County's services, programs, or activities.

#### Employment

The County does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under Title I of the ADA.

#### Effective communication

The County will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in County programs, services, and activities, including qualified sign language interpreters, documents in Braille, and other ways of making information and communications accessible to people who require hearing or speech assistance.

#### Modifications to policies and procedures

The County will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all County programs, services, and activities. For example, service animals are allowed in County facilities where pets are prohibited.

To file a complaint about a program, service, or activity of the County that is not accessible to persons with disabilities, contact:

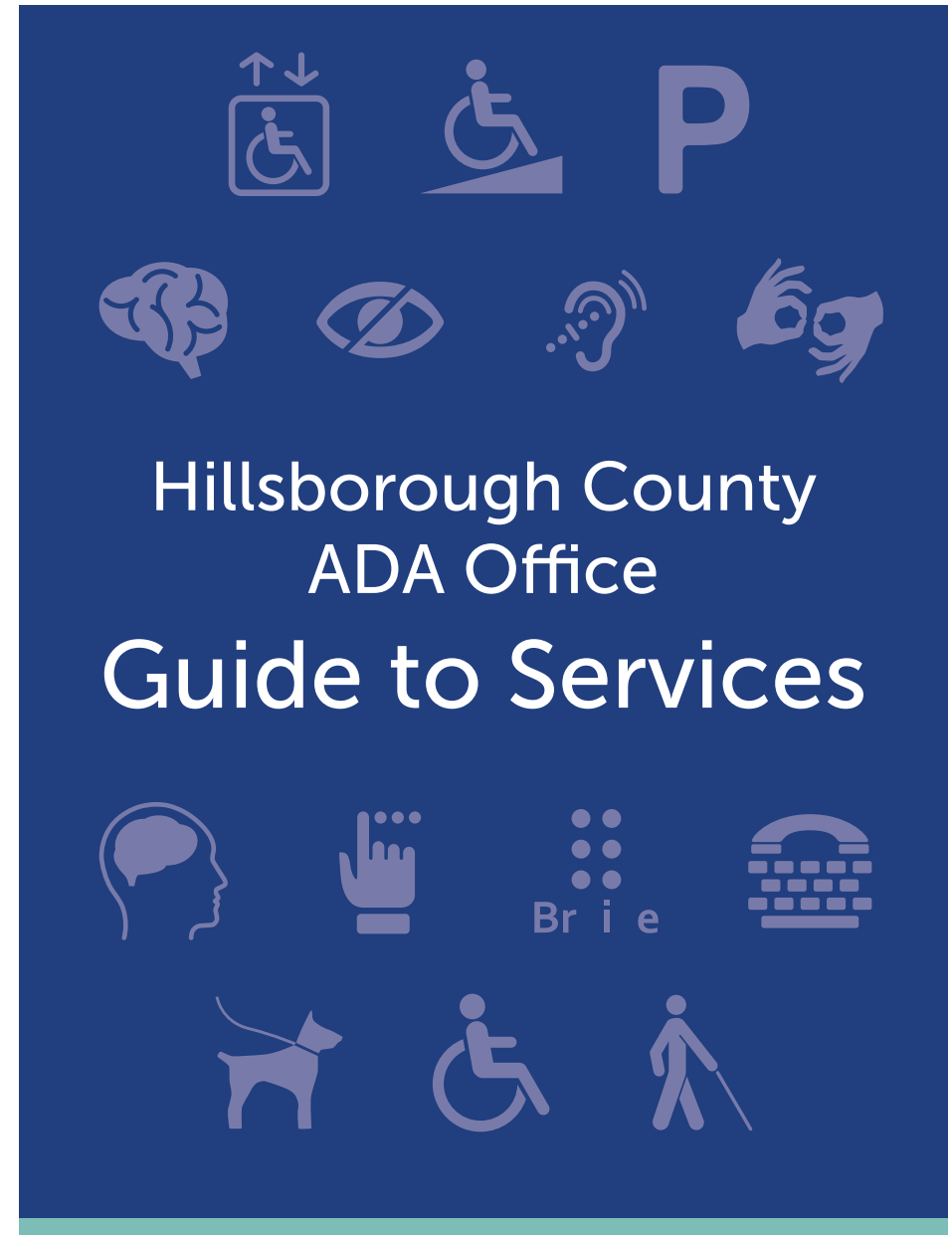
**Hillsborough County ADA Office**

**(813) 276-8401**

**[HCFLGov.net/ADA](http://HCFLGov.net/ADA)**

The ADA does not require the County to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden.

The County will not place a surcharge on a customer with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy.



# Hillsborough County ADA Office Guide to Services



**Hillsborough  
County** Flo i

[HCFLGov.net/ADA](http://HCFLGov.net/ADA)

**What We Do** The ADA Office assists anyone who requires reasonable accommodations to access Hillsborough County government programs, services, or activities. People with disabilities can discover activities and programs designed specifically for them.



## GOVERNMENT SERVICES

- Public Works offers backdoor trash collection service, a free program that helps residents who are physically unable to place their garbage or recycling outside for collection.  
**Public Works**  
**(813) 272-5912**
- Sunshine Line provides door-to-door transportation for seniors, low-income residents, and people with disabilities who do not have their own transportation.  
**Sunshine Line**  
**(813) 272-7272**  
**HCFLGov.net/SunshineLine**
- The County provides reasonable accommodations to ensure that residents with disabilities have equal opportunity to enjoy all the County's services and programs. To request an accommodation, contact:  
**Customer Service & Support**  
**(813) 272-5900**
- The Equal Opportunity Administrator's Office can assist with complaints of discrimination by private businesses as well as fair housing complaints. To file a complaint, contact:  
**Equal Opportunity Administrator's Office**  
**(813) 272-6554**  
**ColemanA@HCFLGov.net**
- Code Enforcement enforces land and property codes and investigates complaints about possible violations. To submit a suspected code violation, contact:  
**Code Enforcement**  
**(813) 274-6600**  
**HCFLGov.net/Code**
- The County partners with several agencies to offer financial assistance to income- and special needs-eligible homeowners for repairs on their owner-occupied homes through the Special Needs Barrier Removal and Rehabilitation Program.  
**Affordable Housing**  
**(813) 612-5397**  
**HCFLGov.net/AffordableHousing**

## RECREATION PROGRAMS

Hillsborough County Parks & Recreation hosts adaptive recreation programs and camps for residents with disabilities such as:

- After-school and summer camps, sport clinics, evening activities, special events, special-interest classes, and athletic competitions.
- Paralympic Sports Tampa Bay provides year-round sports and recreation programs like archery, table tennis, wheelchair basketball, adapted tennis, powerlifting, swimming, track & field, water skiing, and power soccer.
- Camp Sparks offers after-school and summer camps for youth ages 5-22 with disabilities.

For more information, contact:

**Hillsborough County Parks & Recreation**  
**(813) 744-5595**  
**Recreation\_Admin@HCFLGov.net**  
**HCFLGov.net/Parks**

The Bakas Equestrian Center hosts riding lessons for children and adults with disabilities. For more information contact:

**Bakas Equestrian Center**  
**(813) 264-3890**  
**bakashorsesforhandicapped@gmail.com**  
**BakasRidingCenter.com**

Hillsborough County Public Libraries provides accessible services for residents, as well as assistive technologies. For more information contact:

**Hillsborough County Public Libraries**  
**(813) 273-3652**  
**HCPLC.org/Services/Accessibility**